



RECASENS
BCN 1886

SENS Canvas Maintenance & Warranty

Maintenance

The accumulation of dirt and unwanted substances in the fabric may end up damaging the finish of SENS and cause accelerated deterioration.

We recommend periodically washing the fabric according to the instructions below, to ensure the conservation and quality of your SENS fabric, and extending the life of it.

To clean the fabric, use a mild soap diluted in warm water (104°F max). Apply the cleaning solution with a sponge or soft brush, rinse thoroughly and let it dry. Never use hard detergents, or products containing ammonia or solvents.

Warranty

RECASENS offers a 5 year warranty for the SENS fabrics.

For 5 years after installation, RECASENS warranty covers their fabrics against decomposition, significant loss of strength, and fading only, for regularly maintained fabrics under normal use and environmental conditions.

Within this period of five years, RECASENS will either, at its discretion, replace free of charge or reimburse the invoice value of the section of fabric recognized as faulty, excluding any costs or any other compensation for any reason whatsoever.

The warranty covers only the value of the fabric and excludes all other costs, including manufacture and installation. The warranty does not protect against any damage due to abuse, neglect, vandalism, burns of any kind, fires and natural disasters.

Consequently, the warranty excludes the following damages:

- Faulty maintenance or the use of unsuitable products or instruments: no detergent, chemical product or solvent can be used, nor any scraper or other instrument that may damage the surface.
- Defects due to the aging and normal wear of the fabric.
- Atmospheric or phytosanitary pollution.
- Soiling caused by animals.
- The repair of damage or defects in the fabric resulting from accidents, negligence, or acts of nature.
- Faulty assembly or handling by the user, the projection of various products, hanging objects on the fabric, falling objects, bumps, road accidents, vandalism, burns from cigarettes or other sources, and fire.
- Lightning or unusual climatic or environmental conditions.

The warranty excludes the cost of any mechanical device (hardware, mechanisms, structures, etc.) as well as any cost of manufacturing, assembly and installation.

RECASENS canvases are a component of the final product. If you detect any defective fabric, please contact the installer or distributor from whom you purchased the product.