

## SPOT AND STAIN REMOVAL GUIDE

### WARNING:

Cleaning products that contain hydrochloride acid can dissolve nylon and discolor carpet. Such cleaning products as toilet bowl & tile grout cleaner contain phosphoric acid.

Cleaning materials that contain chlorine bleach (sodium hypochlorite) will also cause discoloration of carpet. Caution must be exercised when using such chemicals to clean - such as Formula 409, Fantastic, etc. Spraying such chemicals around carpet without protecting the carpet surface can lead to discoloration due to the mist factor reaching and bleaching the dye of the carpet. The carpet manufacturer and suppliers are not responsible for such damage caused by bleaches and other chemicals.

### GENERAL PROCEDURE:

- 1) **Act quickly when anything is dropped or spilled. Remove spots before they dry.**
- 2) Blot liquids with a clean, white absorbent cloth or paper towel.
- 3) For semi-solids, scoop up with a rounded spoon.
- 4) For solids, break up and vacuum out as much as possible.
- 5) Pre-test any spot removal agent in an inconspicuous area to make certain it will not damage the carpet or it's dyes.
- 6) Apply a small amount of whatever cleaning solution is recommended for the particular spot.
- 7) Do not scrub. Work from the edges of the spot to the center. Blot thoroughly. Repeat until stain is removed.
- 8) Follow steps on the Carpet Spot Removal Guide.
- 9) After each application, absorb as much as possible before proceeding to the next step.
- 10) Final step - apply a one-half inch layer of white tissue; weigh down with a book. Change wet tissues after an hour. Allow spot to dry overnight with a book on top of the tissues. Remove tissues and gently raise the carpet pile with your fingers.